# EDGE FAX

CLOUD FAX

## More than a fax machine replacement. An upgrade from legacy cloud fax, too.

Edge Fax retires the machine and the analog line, and it leaves outdated cloud fax platforms behind as well. Send and receive from email, a dedicated web portal, right inside Phoneware Edge, or through an open API.

### Fax to Email

Incoming faxes arrive in your inbox as a PDF, so you can read, forward, and file them like any other email.

### Email to Fax

Send a fax by emailing it. Attach a PDF, TIFF, or document and it goes out with an automatic cover page.

### Web Portal

Send and manage faxes from a simple browser portal at fax.phoneware.cloud. No client software to install.

### Edge Portal

Send and receive faxes without leaving Phoneware Edge, right alongside calls, texts, and voicemail.

## Deliver incoming faxes anywhere you work

- **Email**
- **Fax Portal**
- **Edge Portal**
- **Physical Fax Machine**
- **SMS**

An Edge Fax ATA connects directly to a physical fax machine, so incoming faxes can land by **email, fax portal, Edge portal, a physical machine, SMS, or any combination of these** -- per number or per user.

**1**

### Send it your way

Email a document, upload it in the portal, send it from Edge, or push it through the API.

**2**

### It transmits

Edge Fax delivers it over our network to the recipient's fax number, no analog line required on your end.

**3**

### Receive however fits

Faxes land as a PDF by email, in a portal, on a physical machine, or by SMS, in any combination.

# EDGE FAX

## Built to outgrow legacy cloud fax

Plenty of "cloud fax" is really an old fax server with an email address bolted on. Edge Fax is built as part of Phoneware Edge, with an open API and delivery options legacy platforms were never designed for.

| | Legacy Cloud Fax | Edge Fax |
|---|---|---|
| **Pricing** | ✗ Per-page fees, surprise overages | ✓ **Flat-rate bundled pricing, affordable overage per page** |
| **Access** | ✗ Email only, or a standalone portal | ✓ **Email, fax portal, and native Edge Portal access** |
| **Hardware** | ✗ No path back to a physical machine | ✓ **ATA delivers to a physical fax machine too** |
| **Integration** | ✗ Closed platform, little to no API | ✓ **Open API for CRMs, EHR/EMR, and more** |

### Open API for flexible integrations

Connect Edge Fax directly to the systems your team already runs faxes through, instead of working around a closed platform.

CRMs · EHR / EMR · Custom Workflows · Webhooks & Callbacks

**HEALTHCARE**

Faxing for patient records, referrals, and prior authorizations, integrated with EHR/EMR.

**LEGAL**

Safeguard sensitive case data and filings with encrypted transmission end to end.

**GOVERNMENT**

Centralized access for agencies and departments, without individual fax lines.

**EDUCATION**

Multi-user flexibility built to support K-12 and higher-ed office workflows.

### Send & Receive

| | |
|---|---|
| Fax Portal | `fax.phoneware.cloud` |
| Edge Portal | **Native fax tab inside Phoneware Edge** |
| Send by Email | `{fax-number}@sendfax.phoneware.cloud` |
| Receive | **Email, portal, Edge, physical machine, or SMS** |

### Why Phoneware

| | |
|---|---|
| Platform | **Built on Phoneware Edge, our own cloud platform** |
| Integration | **Open API for CRMs, EHR/EMR, and custom systems** |
| Hardware | **ATAs keep a physical fax machine in the loop** |
| Support | **Real technicians, not an outsourced call center** |

### Ready to move up from legacy fax?

Call or text us, or send a note -- we'll show you exactly what it looks like on Edge Fax.

**602·445·7777**
**support@phoneware.us**