PH☁NEWARE
cloud-based telecom
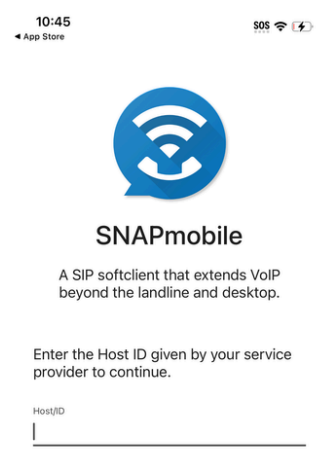
SNAPmobile App

User Guide

What is SNAPmobile?

SNAPmobile is a softphone with Portal capabilities including visual voicemail, call history, contacts, greetings, and answering rules.

Key Features:

- SIP Softphone
- Contact Management
- Visual Voicemail
- Answering Rules Management
- Call History
- Presence
- Extension Dialing
- Call Transfer
- Call Recording
- Switch Call to a New Device
- SMS
- Chat
- Edit Voicemail Greetings
- Set and View Status Messages
- Configure Cellular Callback (Non-Data Calling)
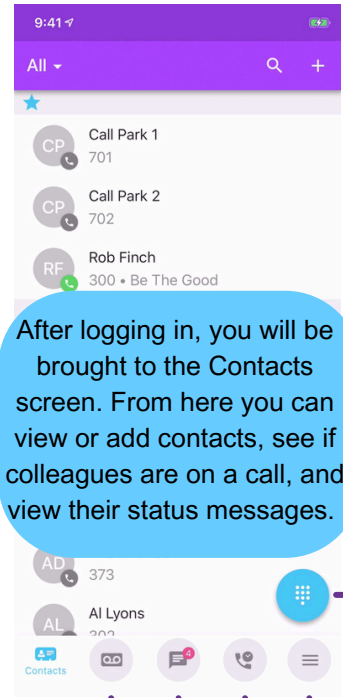- Gravatar Support

iPhone: How to Use SNAPmobile

SNAPmobile
A SIP softclient that extends VoIP beyond the landline and desktop.

Enter the Host ID given by your service provider to continue.

Host/ID

Log in to SNAPmobile
Change Host ID

Login Name

Password

After launching the app, you will be prompted to enter the HostID. Enter the HostID provided to you.

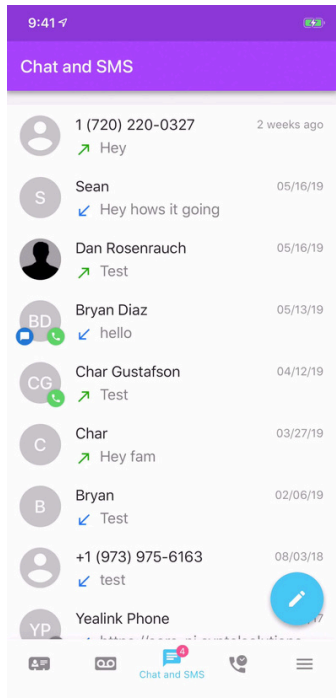After entering the HostID, you will be prompted to enter your username and password.

After logging in, you will be brought to the Contacts screen. From here you can view or add contacts, see if colleagues are on a call, and view their status messages.
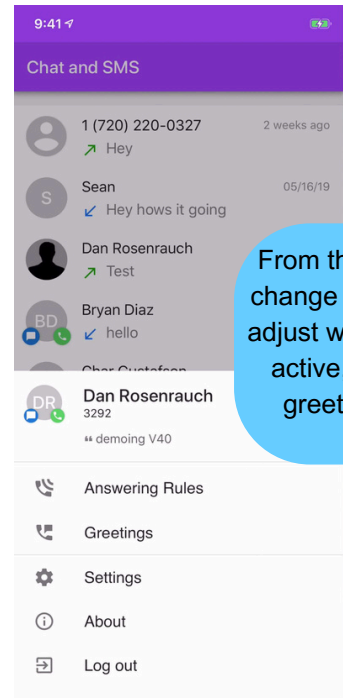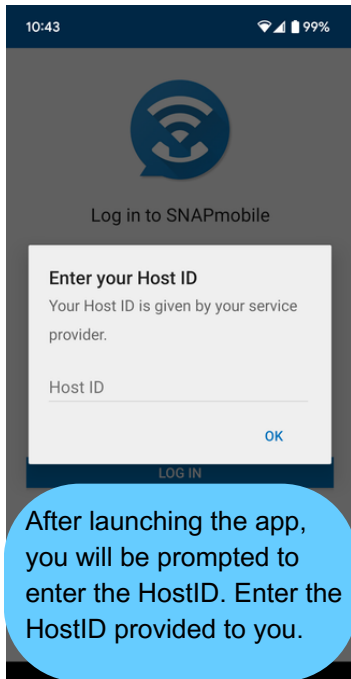
Dialer

Voicemail

Call History

Chat and SMS

1 (720) 220-0327 — Hey — 2 weeks ago
Sean — Hey hows it going — 05/16/19
Dan Rosenrauch — Test — 05/16/19
Bryan Diaz — hello — 05/13/19
Char Gustafson — Test — 04/12/19
Char — Hey fam — 03/27/19
Bryan — Test — 02/06/19
+1 (973) 975-6163 — test — 08/03/18
Yealink Phone

Create a new conversation or continue an existing one. Requires SMS/Chat add-on to use text messaging capability.

Chat and SMS

1 (720) 220-0327 — Hey — 2 weeks ago
Sean — Hey hows it going — 05/16/19
Dan Rosenrauch — Test — 05/16/19
Bryan Diaz — hello — 05/13/19
Char Gustafson
Dan Rosenrauch — 3292 — demoing V40

Answering Rules

Greetings

Settings

About

Log out
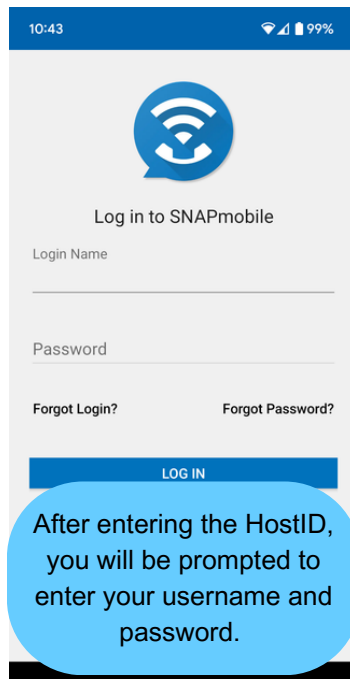
From the Menu tab, you can change your status message, adjust which answering rule is active, record and change greetings, or set cellular callback.
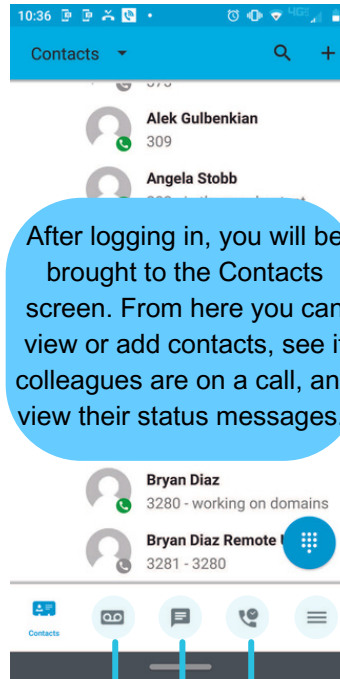
Android: How to Use SNAPmobile

After launching the app, you will be prompted to enter the HostID. Enter the HostID provided to you.
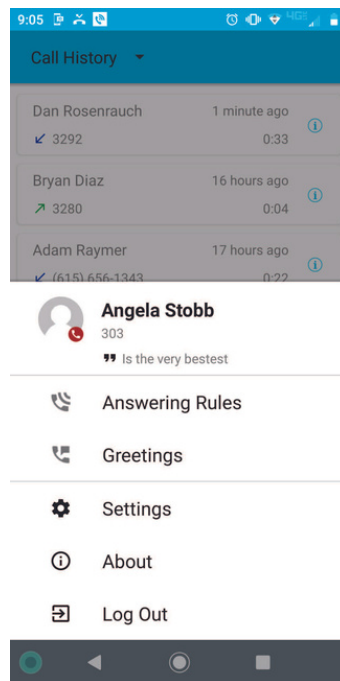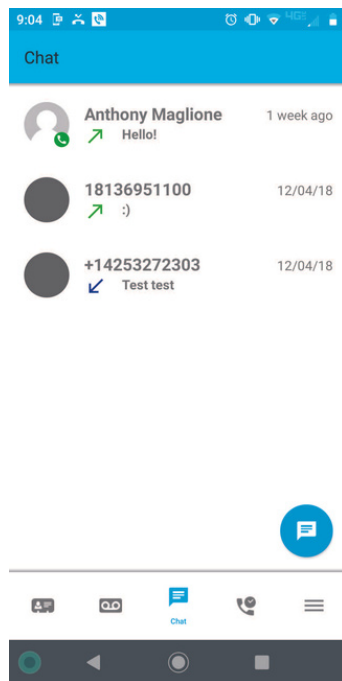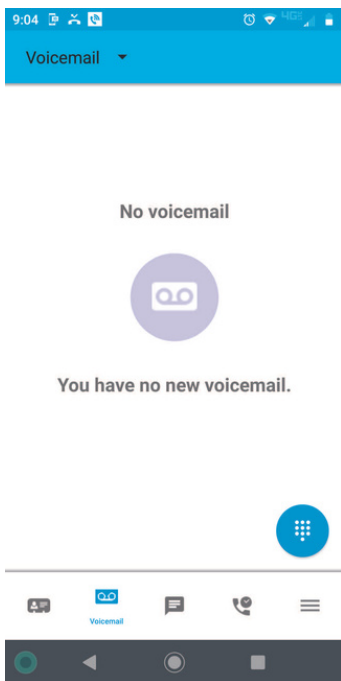
After entering the HostID, you will be prompted to enter your username and password.

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The **Dialer** icon brings you to the dial page where you can make outbound calls.

By pressing the Menu button on the bottom right, you will be brought to a menu where you can change settings, greetings, and Answering Rules